

As of October 4 have a new login procedure for Online Banking:



Step 1

Login to Online Banking from FreedomCU.org using your **current Member number** as your **Online Banking ID**.

Step 2

Your **Online Banking Passcode** will be your four digit PIN - it will not change unless you change it in Settings after logging in.

Please Note: The first time you login you will see a random Personal Image. You will select a new image during your first login.

Step 3

You will need to agree to the **Terms and Conditions** by checking the *I Agree* box and then clicking Accept.

Step 4

After your first login you will need to create a **new Online Banking ID**. *This will be your Online Banking ID moving forward.*

Online Banking ID Rules

- Must be a unique Online Banking ID
- Must be between 6 and 20 characters
- Must start with a letter
- May contain numbers
- Must not contain special characters

Step 5

Select a new **Personal Image**.

Step 6

Select three security questions and complete your answers for **Multi-factor Authentication**

Step 7

Create a **Password Reset** question and answer

Step 8

The next time you login, and for all future logins, use your **new Online Banking ID** you created in Step 4.

Learn more about Online Banking and Bill Pay, including user guides, at **FreedomCU.org/Online**